

Position: Quality Assurance Engineer

Report to: CTO

FLSA Status: Exempt

Why C3LX?

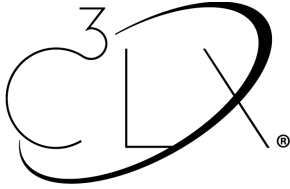
At C3LX, our team motto is “Do well. Do good.” We are all passionate about work that matters. In our case, it’s building a product that is critical to transforming our broken healthcare system and delivering better healthcare worldwide. Our flagship product, XIAhealth, gives healthcare practitioners a “360-degree” view of their patients and allows them to provide proactive, effective, and efficient remote care. XIAhealth supports patients in making behavior changes to reverse chronicity, connects them directly to their care team for support, and ultimately helps them live healthier fuller lives. At C3LX, we are all close to our product and each other. We act and make decisions as owners. Our team is fun, collaborative, kind, hardworking, and mission-driven.

Your role:

As a Quality Assurance Engineer at C3LX, you will be dedicated to ensuring the quality of software applications that are a critical part of revolutionizing healthcare. Our team’s focus is on building a modern, user-centric, high quality platform, and an environment that enables us to move quickly over time. Our product suite includes web and mobile applications, multiple device and external technology integrations, and complex logic that is audited for compliance and security. We have a diverse user base of patients, physicians, nurses, and staff using different parts of the system. Our Quality Assurance Engineer understands how it all comes together to improve patients’ health while reducing the cost of healthcare. You will define and drive the test strategy including end-to-end tests and automated tests that support a continuous deployment pipeline. You will help rethink the healthcare domain, participate in key product decisions, and collaborate across our technical and non-technical teams.

In this position, at C3LX, Inc:

- You will lead the quality assurance effort for our team and significantly influence our product team’s process and culture.
- You will participate in product discovery and design thinking processes, and will be dedicated to advocating for the end user throughout the entire product development lifecycle.
- You will work directly with the product team to create, maintain, and execute on an overall test strategy for a highly complex product with multiple external integrations and detailed feature logic that will be subject to compliance and security audits.
- You will translate user stories into automated tests to be integrated in all stages of the development process to streamline quality assurance efforts and enable a continuously deployable development pipeline.
- Until the automated tests are in place, you will develop and maintain regression test scripts and a source of truth of implemented product functionality across all software applications.
- You will create test plans, perform manual testing, sharpen acceptance criteria, and document deficiencies for new features as they move through the agile development process.
- You will work directly with clients and other internal team members to troubleshoot and document bugs in production and development environments to provide relevant, detailed context to the engineering team.
- You will participate in the product team’s agile process, including planning, daily stand-up, and demos.



Basic qualifications:

- 5+ years of quality assurance experience in the software industry.
- Experience testing RESTful APIs.
- Experience testing web-based applications across common devices and browsers.
- Experience testing mobile applications across iOS and Android devices.
- Excellent written and verbal communication. Able to interact and communicate productively with both technical and non-technical audiences.
- Experience working in a fast-paced, iterative, agile environment that values great teamwork and continuous improvement.

Preferred Qualifications:

- Experience with testing automation tools such as Cypress.io or Selenium.
- Experience testing healthcare devices and software
- Experience working at a start-up or a personality conducive to wearing many hats, taking initiative, and high visibility and impact. Interest in security compliance, IT initiatives, or new client onboarding is a plus.
- We are GDPR and HIPAA compliant. Your proficiency in privacy and data security is a plus.
- Experience working with QA contractors.

At C3LX you will have the opportunity to:

- Connect the dots between the “big picture” product strategy and the smallest detail of a feature’s functionality while keeping end user value at the center of it all.
- Demonstrate a strong passion for being a part of the solution to our broken healthcare system.
- Grow with the team. If you have and value leadership and/or mentorship experience, you’ll like it here.
- We work hard at C3LX to live our values. We don’t do it perfectly, but we attend to them constantly. If you come here, we want you to lean in and engage with us and live our values too.

Physical demands and work environment:

Must operate within the context of established objectives. The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. While performing the duties of this job, the employee is regularly required to talk, hear, and see. The employee frequently is required to sit, stand, walk, use hands and fingers to handle or feel, and reach with hands and arms.